

Chapter 7 Site Terms & Conditions

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Privacy Policy

At Chapter 7 we are dedicated to securing your privacy when visiting our site or communicating with us electronically.

The information that we collect and store relating to you is primarily used to enable us to provide our services to you. In addition, we may use the information for the following purposes:

- To provide you with a helpful response when you request information from us, relating to our products or services.
- To provide information on other products which we feel may be of interest to you, where you have consented to receive such information.
- To notify you about any changes to our website, such as improvements or service/product changes, that may affect our service.

This information will be processed in accordance with, and will comply with, the Data Protection Act. No information will be knowingly passed to any third parties.

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We take all reasonable steps to ensure that the information on this Website is correct. However, we do not guarantee the correctness or completeness of material on this Website. Neither we nor any other party (whether or not involved in producing, maintaining or delivering this Website), shall be liability or responsible for any kind of loss or damage that may result to you or a third party as a result of your or their use of our website. This exclusion shall include servicing or repair costs and, without limitation, any other direct, indirect or consequential loss.

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Any links to third party websites located on this Website are provided for your convenience only. We have not reviewed each third party website and have no responsibility for such third party websites or their content.

If you would like to link to this Website, you may only do so on the basis that you link to, but do not replicate, any page on this Website and you do not in any way imply that we are endorsing any services or products unless this has been specifically agreed with us.

Sales Terms And Conditions

By using this website, services or products supplied by Chapter 7 you will be read, understood and agreed to these terms and conditions. If you are unhappy with any aspect of these, then you should contact Chapter 7 before placing an order with us, or using the website, services or products supplied by Chapter 7.

Orders

Placing an order confirms you have read and agreed to be bound by our Terms and conditions, you are making an offer to purchase the Product(s), which you have specified in your shopping bag.

Shipping Information

Most orders are shipped out the following business day. If your order has further delays, you will be notified by email or phone. All orders leaving our warehouse are shipped though Royal Mail.

We appreciate you making the choice to order with us and we'll do our best to get your order to you just as soon as possible. However, we can't of course be held responsible for delays on route.

Returns Policy

All orders are final unless there is a defect. Please contact jonny@chapter7.org.uk for further questions.

Chapter 7 accept no liability for any costs incurred for the return of goods, unless in the opinion of Chapter 7 the goods are deemed faulty.

Price and Payment

All prices quoted on this site are in UK pounds.

Prices and availability of goods is subject to change without notice.

If applicable and if stated against the product you are purchasing, a delivery charge may be added to your order value, please see delivery charges.

Payments

Payment is made by PayPal using the PayPal service, please check on their terms and conditions at www.paypal.com.

If you have any problems using our on-line shop please contact jonny@chapter7.org.uk.

Payment must be made prior to despatch. Payment can be made by Paypal.

Chapter 7 is in no way responsible for the functioning of the PayPal service or for any problems or losses that this service may cause.

Payment may be made using a wide selection of credit and debit cards. It is important that you can confirm that the credit/debit card which is being used belongs to you or is authorised for use by you. Your credit/debit card details will be transmitted via the web to a secure server.

All credit/debit card holders are subject to validation checks and authorisation by the card issuer. Chapter 7 reserves the right to refuse credit card payments in its reasonable discretion.

Delivery Charges

UK Shipping - First Class Option

From	To	First Class Shipping Cost
£0	£14.99	£2
£15	£19.99	£3
£20	£24.99	£4
£25	£29.99	£5
£30	£49.99	£8
£50	£99.99	£15
£100	£1000.00	£30

PLEASE NOTE: Shipping prices will scale between price bands. eg. Total Order Value £200, First Class Shipping would be approx £16.20.

Description of Products and Variations

Care is taken in the illustration and description of goods. The reproduction of colours and styles are as accurate as photographic and image processing will allow.

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